



Full Time
Community Care Navigator Connect4Success
Responsibilities

- Provide confidential crisis intervention services to run-away, homeless, and street youth and their family members who have contact with the agency
- Identify physical, emotional, and cultural needs of youth and help them access appropriate resources to meet these needs.
- Help youth navigate health care and human service systems within the community
- Transport youth to community appointments and advocate for the needs of youth with community partners (landlords, schools, employers, legal services, health care providers, child care providers, MDHHS, life skills facilitators)
- Assist youth in obtaining personal vital records (State ID, birth certificates, social security card, etc.)
- Assist youth with applying for SSI, TANF, SNAP
- Help youth plan healthy meals, access nutritious food, and cook/bake for their family
- Teach youth how to utilize health care services (primary physician, pediatrician, urgent care, ER)
- Teach youth effective budgeting skills, comparing budget to spending, and planning for future expenses
- Teach and role model nurturing parenting skills.
- Maintain 24-7 on-call coverage one week each month for youth experiencing emergencies.
- Research and stay up to date on the available community resources to meet client needs.
- Identify and communicate opportunities to improve the navigation processes to ensure efficiency and continuous improvement.
- Listen to and problem solve barriers for clients by identifying available benefits, programs and resources to ensure economic security.

Qualifications

- A minimum of an Associate's Degree or equivalent college credits in a human services field, such as psychology, sociology, social work, child development, nursing assistants, occupational therapy assistants, or education
- Experience providing direct services to at-risk youth and/or families
- Able to demonstrate cultural competency (street youth, pregnant/parenting teens, LGBTQ youth, etc.)
- Strong written and verbal communication skills.
- Working knowledge and effective use of community resources
- Strong computer skills (Outlook, Word, Excel, databases, online life skills assessments and curriculums)
- Valid driver's license and personal vehicle available for use during work hours as needed
- Flexibility of work schedule to meet the needs of the clientele.

Hours: 37.5 hours per week

Resume and Cover Letter: Liz Gonzalez, Director of Administration
Child and Family Charities
4287 Five Oaks Drive
Lansing, MI 48911
liz@childandfamily.org

*We are an Equal Opportunity Employer. In our agency and the communities we serve
we celebrate and value diversity, equity, and inclusion.*