

**Child and Family Charities
Gateway Youth Services Division
Full time - Posting
Case Manager- Outreach & Housing Stabilization**

GENERAL STATEMENT of RESPONSIBILITIES

Work closely with outreach team members to educate youth and the general community about trends and services available to runaway, homeless, street and at-risk youth. Locate, build rapport with, and provide information, referrals, basic needs items, and transportation to runaway, homeless, and street youth. Provide culturally responsive, trauma-informed crisis intervention, case management, and skill building opportunities that promote housing stability and self-sufficiency.

QUALIFICATIONS

- A. A minimum of a Bachelor's Degree in Social Work, Psychology, or other Human Service Field, or have at least 60+ college credits with 4+ years of experience working with diverse populations.
- B. A minimum of 2 years of experience providing direct service to at-risk youth or disadvantaged families. This requirement is waived if candidate has personal lived experience of homelessness.
- C. Demonstrates cultural humility in working with street youth who may be struggling with mental illness, addiction, human trafficking, pregnancy, LGBTQ identity, criminal history, etc.
- D. Valid driver's license, insurance, and personal vehicle available for use during work hours as needed
- E. Flexibility of work schedule to meet the needs of the clientele and program; able to quickly adapt to new environments as this position entails primarily field work

DUTIES & RESPONSIBILITIES

Community Awareness/ Street Outreach and Crisis Intervention/Case Management

- A. Provide education to the general public about the origins of youth homelessness and how to both recognize and effectively respond to runaway, homeless, and street youth by connecting them to services.
- B. Build relationships with tri-county schools and other youth-serving community agencies to help identify youth struggling with safe and stable housing
- C. Provide short-term crisis intervention via crisis hotline, face-to-face, or electronically to youth, family members, or community members who may be experiencing a crisis and assist them in working toward a resolution by providing support, information, and referrals.
- D. Engage with street youth in areas where they congregate. Attempt to create a consistent presence. Build rapport and educate youth about their options.
- E. Assist youth in leaving the street by identifying safe shelter options and transporting youth to those locations. Family reunification, if safe, is the first choice followed by other family homes (extended family/friends) followed by emergency shelter.
- F. For those youth still at home, but struggling with family conflict, provide support and referrals to both the youth and parents/caregivers in order to resolve family conflict and keep the family intact as long as possible
- G. Support "host home providers" to promote temporary housing stability until longer-term housing can be determined. Transport youth and family/household members to appointments, as needed, to resolve their housing crisis

To Apply: Submit cover letter and resume to:

Child and Family Charities
Director of Administration,
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Lansing, MI, 48911
liz@childandfamily.org

*We are an Equal Opportunity Employer/In our agency and the communities we serve
we celebrate and value diversity, equity, and inclusion.*

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